

Verification record

STATEMENTS AND EVIDENCE, PREPARED FOR AN IDENTIFIED CLIENT

Marchmont Global Services*

REFERENCE MARCHMONT · REVISION 2 · ISSUED 6 SEPTEMBER 2026 · VERIFIED SINCE 2026

This document is shown to a client who accepted the Huxley and Hyde confidentiality terms. It sets out the statements Marchmont Global Services' made, each matched with the evidence Huxley and Hyde verified it against, and the servable documents behind that evidence. The live record always prevails over a printed copy: <https://huxleyandhyde.com/v/MARCHMONT>.



GOVERNANCE

2 STATEMENTS

CR1 Marchmont Global Services Pty Ltd is the contracting entity for client services, registered in Australia since 2012. AS AT 30 JUNE 2026

Definition: Marchmont Global Services Pty Ltd means the Australian operating company of the Marchmont group.

ASIC company extract

Company extract for Marchmont Global Services Pty Ltd from the Australian business register, obtained by Huxley and Hyde directly from the register on 2 July 2026. The extract shows the company as registered and active since 2012.

Huxley and Hyde: Company extract for Marchmont Global Services Pty Ltd from the Australian business register, obtained by Huxley and Hyde directly from the register on 2 July 2026. The extract shows the company as registered and active since 2012.

COMPANY EXTRACT

Marchmont Global Services Pty Ltd

Current details as at 2 July 2026 · ABN 53 620 861 332 · ACN 620 861 332

COMPANY NAME	Marchmont Global Services Pty Ltd
AUSTRALIAN COMPANY NUMBER (ACN)	620 861 332
AUSTRALIAN BUSINESS NUMBER (ABN)	53 620 861 332
COMPANY TYPE	Australian Proprietary Company, Limited By Shares
REGISTRATION DATE	23 February 2012
STATE OF REGISTRATION	New South Wales
COMPANY STATUS	Registered
PREVIOUS STATE NUMBER	Not applicable
REGISTERED OFFICE ADDRESS	Level 14, 100 George Street, Sydney NSW 2000
PRINCIPAL PLACE OF BUSINESS	Level 14, 100 George Street, Sydney NSW 2000
DATE OF EXTRACT	2 July 2026

Extract of the current registration details of Marchmont Global Services Pty Ltd, ACN 620 861 332. The company has been registered and active in Australia since 2012. This document is a demonstration sample prepared for the Huxley and Hyde demonstration record (MARCHMONT); it is not a document issued by ASIC, and Huxley and Hyde does not hold this extract for any real company.

CR2 Marchmont holds professional indemnity and public liability cover of AUD 20 million, in force as at 30 June 2026. AS AT 30 JUNE 2026
Definition: Cover means the combined limit across the group's insurance programme.

Certificate of currency

Certificate of currency issued by Marchmont's insurance broker, dated 30 June 2026, stating the policy numbers, the insurers and the AUD 20 million combined limit. Huxley and Hyde sighted the certificate and confirmed the policy numbers with the broker by phone.
Huxley and Hyde: Certificate of currency issued by Marchmont's insurance broker, dated 30 June 2026, stating the policy numbers, the insurers and the AUD 20 million combined limit. Huxley and Hyde sighted the certificate and confirmed the policy numbers with the broker by phone.

 ENGAGEMENT

2 STATEMENTS

CR11 Marchmont delivers client services under written agreements that define service levels, change control and escalation, in force as at 30 June 2026. AS AT 30 JUNE 2026
Definition: Written agreements means Marchmont's standard client services agreement and its schedules, in force at that date.

Client services agreement, service schedule

The service-level, change-control and escalation clauses of Marchmont's standard client services agreement in force at 30 June 2026, redacted to remove client names.
Huxley and Hyde: Reviewed the clauses against the current agreement template and confirmed the version in force.

CR12 Marchmont's standard client services agreement sets out transition arrangements for an orderly exit when a client engagement ends. AS AT 30 JUNE 2026

Definition: Transition arrangements means the notice, handover and data-return steps the agreement commits Marchmont to on termination.

Client services agreement, exit and transition clauses

The termination, notice and data-return clauses of Marchmont's standard client services agreement in force at 30 June 2026.
Huxley and Hyde: Read the exit and transition clauses and confirmed they form part of every client services agreement Marchmont signs.

 TALENT

2 STATEMENTS

CR3 Marchmont employed 9,123 people across all delivery locations as at 30 June 2026. AS AT 30 JUNE 2026

Definition: People means all employees and contractors on the payroll, not full-time equivalents.

Payroll register

Summary payroll register for the pay period ending 30 June 2026, supplied by Marchmont's finance team with individual names redacted. Huxley and Hyde counted the register rows and reconciled the total against the statutory filing for the same period.

Huxley and Hyde: Summary payroll register for the pay period ending 30 June 2026, supplied by Marchmont's finance team with individual names redacted. Huxley and Hyde counted the register rows and reconciled the total against the statutory filing for the same period.

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GLOBAL SERVICES

ABN 53 620 861 332 · Sydney, Australia

Internal record
Sample excerpt for demonstration

FINANCE · PAYROLL

Payroll register

DEMO ONLY

Summary excerpt · pay period ending 30 June 2026 · Reference MGS-FIN-PAY-2026-06

STAFF REF	ROLE GROUP	DELIVERY LOCATION	REGULAR GROSS PAY (AUD)
MGS-10248	Service desk analyst	Cebu delivery centre (PH)	1,486.20
MGS-10249	Service desk analyst	Cebu delivery centre (PH)	1,512.40
MGS-04771	Customer experience team lead	Cebu delivery centre (PH)	2,318.90
MGS-21304	Finance and accounting associate	Bogotá; delivery centre (CO)	1,398.75
MGS-21306	Finance and accounting associate	Bogotá; delivery centre (CO)	1,375.30
MGS-11924	Data operations specialist	Bogotá; delivery centre (CO)	1,640.60
MGS-00903	Delivery manager	Sydney head office (AU)	9,846.15
MGS-00312	Client services director	Sydney head office (AU)	14,210.00
Subtotal — excerpt rows shown (8 of 9,123)			33,788.30
Total paid in the period — all 9,123 employees across all delivery locations			19,412,660.55

Sample excerpt of the summary payroll register for the pay period ending 30 June 2026. Individual names are redacted; staff references are retained. The register row count (9,123 employees) and the period total were reconciled by Huxley and Hyde against the statutory filing for the same period. All amounts are in Australian dollars. This is a demonstration document prepared for the Huxley and Hyde demonstration record (MARCHMONT) — not a real record of Marchmont Global Services Pty Ltd.

CR4 Marchmont's voluntary attrition was 14.9% in the year to 30 June 2026. AS AT 30 JUNE 2026

Definition: Voluntary attrition means resignations of employees who chose to leave, divided by average headcount, over the stated period.

Attrition report

Year-end attrition report prepared by Marchmont's HR team and countersigned by the group CFO, covering the twelve months to 30 June 2026. Huxley and Hyde recomputed the rate from the monthly headcount and leaver tables in the accompanying workbook.

Huxley and Hyde: Year-end attrition report prepared by Marchmont's HR team and countersigned by the group CFO, covering the twelve months to 30 June 2026. Huxley and Hyde recomputed the rate from the monthly headcount and leaver tables in the accompanying workbook.



CERTIFICATION

2 STATEMENTS

CR5 Marchmont holds ISO 9001:2015 certification, certificate number MGS-9001-2024, current as at 30 June 2026. AS AT 30 JUNE 2026

Definition: Current means the certificate appears on the certification body's public register with a status of certified.

Certificate register listing

Listing for certificate number MGS-9001-2024 on the certification body's public register, checked by Huxley and Hyde on 2 July 2026. The register shows the certificate as current, in the name of Marchmont Global Services Pty Ltd.

Huxley and Hyde: Listing for certificate number MGS-9001-2024 on the certification body's public register, checked by Huxley and Hyde on 2 July 2026. The register shows the certificate as current, in the name of Marchmont Global Services Pty Ltd.

ASHGROVE

CERTIFICATION PTY LTD

Suite 9, 45 Wickham Terrace, Brisbane QLD 4000, Australia

Public register
Listing generated 2 July 2026

CERTIFICATION REGISTER · PUBLIC LISTING

ISO 9001:2015

DEMO ONLY

Register listing for certificate MGS-9001-2024 · checked on the certification body's public register on 2 July 2026

ORGANISATION NAME	Marchmont Global Services Pty Ltd
AUSTRALIAN BUSINESS NUMBER (ABN)	53 620 861 332
CERTIFICATE NUMBER	MGS-9001-2024
STANDARD	ISO 9001:2015 — Quality management systems — Requirements
CERTIFICATION BODY	Ashgrove Certification Pty Ltd
ORIGINAL CERTIFICATION DATE	14 November 2024
LAST ASSESSMENT (SURVEILLANCE)	27 April 2026
CERTIFICATE EXPIRY DATE	13 November 2027
STATUS	Current

Scope of certification: Provision of managed business-process services, including customer experience, back-office finance and accounting operations, data operations and technology support, delivered from Marchmont delivery centres in Australia, the Philippines and Colombia.

The register shows certificate MGS-9001-2024 as current, in the name of Marchmont Global Services Pty Ltd. This listing is a demonstration sample prepared for the Huxley and Hyde demonstration record (MARCHMONT); Ashgrove Certification Pty Ltd is a fictional certification body and no such certificate exists.

CR6 Marchmont holds ISO/IEC 27001:2022 certification, certificate number MGS-27001-2024, current as at 30 June 2026.

AS AT 30 JUNE 2026

Definition: Current means the certificate appears on the certification body's public register with a status of certified.

Certificate register listing

Listing for certificate number MGS-27001-2024 on the certification body's public register, checked by Huxley and Hyde on 2 July 2026. The register shows the certificate as current, in the name of Marchmont Global Services Pty Ltd.

Huxley and Hyde: Listing for certificate number MGS-27001-2024 on the certification body's public register, checked by Huxley and Hyde on 2 July 2026. The register shows the certificate as current, in the name of Marchmont Global Services Pty Ltd.

ASHGROVE

CERTIFICATION PTY LTD

Suite 9, 45 Wickham Terrace, Brisbane QLD 4000, Australia

Public register
Listing generated 2 July 2026

CERTIFICATION REGISTER · PUBLIC LISTING

ISO/IEC 27001:2022 DEMO ONLY

Register listing for certificate MGS-27001-2024 · checked on the certification body's public register on 2 July 2026

ORGANISATION NAME	Marchmont Global Services Pty Ltd
AUSTRALIAN BUSINESS NUMBER (ABN)	53 620 861 332
CERTIFICATE NUMBER	MGS-27001-2024
STANDARD	ISO/IEC 27001:2022 — Information security, cybersecurity and privacy protection — Information security management systems — Requirements
CERTIFICATION BODY	Ashgrove Certification Pty Ltd
ORIGINAL CERTIFICATION DATE	21 November 2024
LAST ASSESSMENT (SURVEILLANCE)	24 April 2026
CERTIFICATE EXPIRY DATE	20 November 2027
STATUS	Current

Scope of certification: The information security management system supporting the delivery of managed business-process services and the handling of client data from Marchmont delivery centres in Australia, the Philippines and Colombia, in accordance with the statement of applicability (revision 6).

The register shows certificate MGS-27001-2024 as current, in the name of Marchmont Global Services Pty Ltd. This listing is a demonstration sample prepared for the Huxley and Hyde demonstration record (MARCHMONT); Ashgrove Certification Pty Ltd is a fictional certification body and no such certificate exists.

CR7 Marchmont's most recent independent security review was conducted in May 2026 and found no material findings. AS AT 31 MAY 2026
Definition: Independent security review means an examination by a firm that is not part of the Marchmont group.

Review report

Report of the independent security review completed 15 May 2026, supplied by Marchmont under a distribution restriction and held by Huxley and Hyde on that basis. The report records the scope, the testing performed and the absence of material findings.

Huxley and Hyde: Report of the independent security review completed 15 May 2026, supplied by Marchmont under a distribution restriction and held by Huxley and Hyde on that basis. The report records the scope, the testing performed and the absence of material findings.



CR13 Multi-factor authentication is required for all access to Marchmont's production systems and client data, as at 30 June 2026.
AS AT 30 JUNE 2026

Definition: Production systems means the systems that store or process client data.

Identity-provider MFA enforcement export

Export from Marchmont's identity provider showing the multi-factor policy applied to production system access, with user identities redacted.
Huxley and Hyde: Reviewed the identity-provider policy configuration and the enforcement export.

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ABN 53 620 861 332 · Sydney, Australia

Identity platform export
EXP-MFA-2026-06-30-01

SECURITY · IDENTITY & ACCESS

Multi-factor authentication – enforcement export DEMO ONLY

Automated export from the Marchmont identity platform (production tenant) · generated 2026-07-01 00:17:42 UTC by service account svc-mfa-audit

Policy: multi-factor authentication is required for all access to Marchmont's production systems and client data, as at 30 June 2026.

Policy assignment

PROTECTED RESOURCE	ACCESS TYPE	RULE	MFA METHOD	ENFORCED SINCE
Production application servers	Administrative access	Require MFA	TOTP / FIDO2 security key	11 March 2024
Production application servers	Application login	Require MFA	TOTP	11 March 2024
Client data platforms	All access	Require MFA	TOTP	11 March 2024
Remote access (VPN)	All access	Require MFA	TOTP / push	11 March 2024
Identity administration	Administrative access	Require MFA (phishing-resistant)	FIDO2 security key	11 March 2024

Enforcement sample – accounts in scope (identities redacted)

STAFF REF	ROLE GROUP	LOCATION	ACCESS SCOPE	MFA STATE	LAST MFA VERIFICATION
MGS-10248	Delivery operations	Cebu (PH)	Client data — read	Enforced — TOTP	2026-06-30 11:42:17 UTC
MGS-04771	Delivery operations	Cebu (PH)	Client data — read/write	Enforced — TOTP	2026-06-30 12:05:51 UTC
MGS-21304	Delivery operations	Bogotá (CO)	Client data — read	Enforced — TOTP	2026-06-30 08:33:09 UTC
MGS-11924	Delivery operations	Bogotá (CO)	Client data — read/write	Enforced — TOTP	2026-06-30 08:41:26 UTC
MGS-00903	Delivery management	Sydney (AU)	Production admin	Enforced — FIDO2	2026-06-30 02:17:44 UTC
MGS-00312	Delivery management	Sydney (AU)	Client data — read	Enforced — TOTP	2026-06-29 23:58:02 UTC
MGS-00777	Information security	Sydney (AU)	Identity administration	Enforced — FIDO2	2026-06-30 00:05:19 UTC

Accounts in scope: 4,206 (staff with production or client-data access) · MFA enforced: 4,206 (100%) · Exceptions: 0 · as at 30 June 2026. User identities are redacted in this export; staff references only. This is a demonstration export for the Huxley and Hyde demonstration record (MARCHMONT), not a real export from any identity platform.

CR14 Access to client data is limited to named staff with a business need, and the access list is reviewed every quarter. AS AT 30 JUNE 2026
Definition: Reviewed every quarter means a formal access review at least once in each three-month period.

Quarterly access review register

Access review register for the quarter ended 30 June 2026, showing the named staff with client data access and the removals made in the quarter.
Huxley and Hyde: Reviewed the register and traced a sample of removals to the leavers list.



CR15 Marchmont's delivery sites control physical access with personal badge entry, and visitors are escorted at all times, as at 30 June 2026.

AS AT 30 JUNE 2026

Definition: Delivery sites means the locations from which Marchmont delivers client services.

Physical security policy

Marchmont's physical security policy covering badge-controlled entry, the visitor escort rule and clear-desk rules, current at 30 June 2026, together with the site access register.

Huxley and Hyde: Reviewed the policy, the site access register and the visitor register.

GROUP POLICY · SECURITY

Physical security and site access

DEMO ONLY

Excerpt (sections 1–6 of the full policy) · effective 1 March 2026 · owner: Group Security · approved by the Marchmont Group Executive · current as at 30 June 2026

1. This policy sets the physical security controls applied at every Marchmont premise, so that client information and Marchmont systems are protected against unauthorised physical access.
2. All Marchmont premises, including the delivery centres in the Philippines and Colombia and the Sydney head office, together with their staff, contractors and visitors.
3. Entry to Marchmont delivery centres and secure floors is by personal access badge only. Badges are individual and non-transferable; tailgating is prohibited. Lost badges are reported and disabled immediately, and a departing staff member's badge is disabled within 24 hours of their last day. Badge access lists are audited every quarter.
4. All visitors sign in at reception, state their host and purpose, and wear a clearly marked visitor badge. Visitors and unbadged contractors are escorted at all times while on site; the host remains responsible for them until they sign out. Visitor and contractor registers are retained for 12 months.
5. Staff clear their desks of client material and lock workstations at the end of each day and whenever they leave their work area unattended.
6. Each site has a named Site Security Officer responsible for day-to-day operation of these controls. This policy is reviewed annually; the next review is due in February 2027.

Site access registers are maintained at every delivery centre and at head office, and the visitor register is kept at each reception. This excerpt is a demonstration document prepared for the Huxley and Hyde demonstration record (MARCHMONT); it is not a real policy of Marchmont Global Services Pty Ltd, which is a fictional demonstration company.

CR8 Each Marchmont delivery site is served by two independent internet providers with automatic failover, as at 30 June 2026.

AS AT 30 JUNE 2026

Definition: Independent providers means carriers with no shared last-mile infrastructure at the site.

Provider invoices

Current service invoices from the two carriers for each delivery site, redacted to remove billing detail. Huxley and Hyde verified the two providers are independent and reviewed the router configuration showing automatic failover.

Huxley and Hyde: Current service invoices from the two carriers for each delivery site, redacted to remove billing detail. Huxley and Hyde verified the two providers are independent and reviewed the router configuration showing automatic failover.

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GLOBAL SERVICES

ABN 53 620 861 332 · Sydney, Australia

Provider invoices · June 2026
Sample for demonstration

CONNECTIVITY · PROVIDER SERVICES

Provider invoices – independent internet services

DEMO ONLY

Current service invoices from the two independent carriers serving Marchmont delivery centres · period 1–30 June 2026

Lindenlink Telecom Pty Ltd			TAX INVOICE INV-2026-88014
BILL TO	Marchmont Global Services Pty Ltd · ABN 12 384 990 217 Level 14, 100 George Street, Sydney NSW 2000, Australia		
ACCOUNT	Billing account ***-4412 (redacted)		
INVOICE DATE	25 June 2026 · Billing period 1–30 June 2026 · Due 9 July 2026		
CIRCUIT	SERVICE	DELIVERY CENTRE	AMOUNT (AUD)
CLD-2024-118	1 Gbps dedicated internet — primary circuit, automatic failover	Cebu delivery centre (PH)	8,460.00
CLD-2024-301	500 Mbps dedicated internet — primary circuit	Bogotá; delivery centre (CO)	5,940.00
Subtotal			14,400.00
GST (10%)			1,440.00
Total			15,840.00

Ospreyline Networks Pty Ltd			TAX INVOICE INV-2026-55207
BILL TO	Marchmont Global Services Pty Ltd · ABN 29 771 204 556 Level 14, 100 George Street, Sydney NSW 2000, Australia		
ACCOUNT	Billing account ***-8807 (redacted)		
INVOICE DATE	26 June 2026 · Billing period 1–30 June 2026 · Due 10 July 2026		
CIRCUIT	SERVICE	DELIVERY CENTRE	AMOUNT (AUD)
CLD-2024-119	500 Mbps dedicated internet — secondary circuit, automatic failover	Cebu delivery centre (PH)	4,120.00
CLD-2024-302	250 Mbps dedicated internet — secondary circuit	Bogotá; delivery centre (CO)	3,480.00
Subtotal			7,600.00
GST (10%)			760.00
Total			8,360.00

Billing and account details are redacted. Each Marchmont delivery site is served by one primary and one secondary circuit, provided by two carriers that are independent of each other and of Marchmont, with automatic failover between them (as at 30 June 2026). Both providers are fictional – this is a demonstration document for the Huxley and Hyde demonstration record (MARCHMONT), not a real invoice.



CR9 Marchmont's main delivery site is supported by dual utility feeds and on-site generator cover, as at 30 June 2026. AS AT 30 JUNE 2026
Definition: Generator cover means automatic start within 60 seconds of mains failure, with fuel for 48 hours under load.

Building operator statement
Statement from the building operator confirming the dual utility feeds and the generator specification, together with the generator maintenance log for the twelve months to 30 June 2026.
Huxley and Hyde: Statement from the building operator confirming the dual utility feeds and the generator specification, together with the generator maintenance log for the twelve months to 30 June 2026.

 CONTINUITY

1 STATEMENT

CR10 Marchmont tested its business continuity plan in a full exercise on 18 March 2026. AS AT 18 MARCH 2026
Definition: Full exercise means a rehearsal in which the alternate delivery site was actually used for live client services.

Exercise report
Report of the continuity exercise of 18 March 2026, including the exercise scenario, participant list, observations and corrective actions. Huxley and Hyde reviewed the report and confirmed the alternate site was operational during the exercise window.
Huxley and Hyde: Report of the continuity exercise of 18 March 2026, including the exercise scenario, participant list, observations and corrective actions. Huxley and Hyde reviewed the report and confirmed the alternate site was operational during the exercise window.

SCOPE . Huxley and Hyde neither sets nor implies any standard or grade. This document presents the statements Marchmont Global Services' made and the evidence matched to each; the client reads them and forms their own judgement. Only statements and evidence in the issued revision appear here - nothing drafted or described-only, and no document that is not servable and physically held, is included.

* Demonstration firm only.